



Public Notice

Joint Commission Survey Process

Oswego Hospital's accreditation survey by the Joint Commission will be unannounced per Joint Commission policy and practice.

The purpose of the survey will be to evaluate the hospital's compliance with nationally established Joint Commission Standards. The survey results will be used to determine whether, and the conditions under which, accreditation should be awarded to Oswego Hospital. Joint Commission standards deal with organizational quality of care issues and the safety of the environment in which care is provided.

Safety or Quality Concern?

If you have a concern or complaint about patient care or safety we request you share this directly with those providing care of services to you.

If you do not feel your concerns have been adequately addressed you may contact the manager of that service area or:

Hospital Administration
Oswego Hospital
110 West Sixth Street
Oswego, New York 13126 or call 315.349.5566

If you are still not satisfied with the response, you may report your concern or register a complaint with the following:

Office of Quality Monitoring
The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, IL 60181 or call 800.994.6610
Requests may be faxed to 630.792.5636
or E-mailed to: complaint@jointcommission.org

This notice is posted in accordance with the Joint Commission's requirements.

Survey dates are unknown at this time.

[Joint Commission](#)